

apogee[®]

INSTRUMENTS

OWNER'S MANUAL

TEMPERATURE SENSORS

Models ST-100, ST-110, ST-150, ST-200, and ST-300

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APOGEE INSTRUMENTS, INC. | 721 WEST 1800 NORTH, LOGAN, UTAH 84321, USA
TEL: (435) 792-4700 | FAX: (435) 787-8268 | WEB: APOGEEINSTRUMENTS.COM

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CERTIFICATE OF COMPLIANCE

EU Declaration of Conformity

This declaration of conformity is issued under the sole responsibility of the manufacturer:

Apogee Instruments, Inc.
721 W 1800 N
Logan, Utah 84321
USA

for the following product(s):

Models: ST-100, ST-110, ST-150, ST-200, ST-300
Type: Temperature Sensor

The object of the declaration described above is in conformity with the relevant Union harmonization legislation:

| | |
|-------------|--|
| 2014/30/EU | Electromagnetic Compatibility (EMC) Directive |
| 2011/65/EU | Restriction of Hazardous Substances (RoHS 2) Directive |
| 2015/863/EU | Amending Annex II to Directive 2011/65/EU (RoHS 3) |

Standards referenced during compliance assessment:

| | |
|-----------------|--|
| EN 61326-1:2013 | Electrical equipment for measurement, control, and laboratory use – EMC requirements |
| EN 63000:2018 | Technical documentation for the assessment of electrical and electronic products with respect to the restriction of hazardous substances |

Please be advised that based on the information available to us from our raw material suppliers, the products manufactured by us do not contain, as intentional additives, any of the restricted materials including lead (see note below), mercury, cadmium, hexavalent chromium, polybrominated biphenyls (PBB), polybrominated diphenyls (PBDE), bis (2-ethylhexyl) phthalate (DEHP), butyl benzyl phthalate (BBP), dibutyl phthalate (DBP), and diisobutyl phthalate (DIBP). However, please note that articles containing greater than 0.1 % lead concentration are RoHS 3 compliant using exemption 6c.

Further note that Apogee Instruments does not specifically run any analysis on our raw materials or end products for the presence of these substances, but we rely on the information provided to us by our material suppliers.

Signed for and on behalf of:
Apogee Instruments, August 2022



Bruce Bugbee
President
Apogee Instruments, Inc.



CERTIFICATE OF COMPLIANCE

UK Declaration of Conformity

This declaration of conformity is issued under the sole responsibility of the manufacturer:

Apogee Instruments, Inc.
721 W 1800 N
Logan, Utah 84321
USA

for the following product(s):

Models: ST-100, ST-110, ST-150, ST-200, ST-300
Type: Temperature Sensor

The object of the declaration described above is in conformity with the relevant UK Statutory Instruments and their amendments:

| | |
|---------------|--|
| 2016 No. 1091 | The Electromagnetic Compatibility Regulations 2016 |
| 2012 No. 3032 | The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012 |

Standards referenced during compliance assessment:

| | |
|--------------------|--|
| BS EN 61326-1:2013 | Electrical equipment for measurement, control, and laboratory use – EMC requirements |
| BS EN 63000:2018 | Technical documentation for the assessment of electrical and electronic products with respect to the restriction of hazardous substances |

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Bruce Bugbee
President
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INTRODUCTION

Temperature is generally thought of as the relative degree of 'hotness' or 'coldness' of a specific object or material. In actuality, temperature is a measure of the average thermal energy (internal kinetic energy) of an object. Thermal energy is associated with the motion (kinetic energy) of the atoms and molecules making up the object/material. Higher temperatures correspond to higher thermal energies (faster motion of atoms and molecules), whereas colder temperatures correspond to lower thermal energies (slower motion of atoms and molecules).

Properties of materials, and nearly all biological, chemical, and physical processes, are temperature dependent. Temperature is also a fundamental weather variable. As a result, temperature is perhaps the most widely measured environmental variable.

Thermometers are sensors that measure temperature. Thermometers are often electronic, with multiple options available. The main advantages of thermistors over other electronic thermometers (thermocouples, platinum resistance thermometers) are high signal-to-noise ratio, requirement of only a single-ended channel for measurement, and low cost, while still maintaining comparable accuracy.

Apogee Instruments ST-100 temperature sensors consist of a precision thermistor enclosed in a waterproof rubber covering, a precision bridge resistor, and lead wires to connect the sensor to a measurement device. ST-100 sensors are weatherproof and are designed for continuous temperature measurement in air, soil, or water.

ST-110 temperature sensors consist of a precision thermistor, a precision bridge resistor, and lead wires to connect the sensor to a measurement device. ST-110 sensors are weatherproof, have excellent long-term stability, but do not offer the same level of ingress protection as the ST-100. The ST-110 is designed for continuous air temperature measurement when housed in the TS-100 aspirated radiation shield. Thermal conductivity to the precision thermistor is minimized by using constantan wire, which has twenty-fold lower thermal conductivity than copper wire.

ST-150 is a platinum resistive thermometer (PRT) enclosed in a stainless-steel sheath, and lead wires to connect the sensor to a measurement device. The sensor is weatherproof and is designed for continuous air temperature measurement when housed in the TS-100 aspirated radiation shield. The ST-150 is designed to be used with dataloggers that have resistors built in.

ST-200 temperature sensors have a fine-wire precision thermistor, precision bridge resistor, and lead wires, but the thermistor is not packaged in a weatherproof housing. ST-200 sensors are weather resistant and are designed for temperature measurement of delicate surfaces (e.g., leaves, fruits) and small samples (where a narrow field of view infrared radiometer may not be suitable due to the integration over the conical field of view), or applications where rapid response is required.

ST-300 is a platinum resistance thermometer (PRT), consisting of a platinum resistive element enclosed in a stainless-steel sheath, and lead wires to connect the sensor to a measurement device. ST-300 sensors are weatherproof and is designed for continuous air temperature measurement when housed in the TS-100 aspirated radiation shield.

All Apogee thermistor temperature sensors output an analog voltage (when supplied with an input voltage) that is related to thermistor resistance. Resistance is directly related to temperature.

SENSOR MODELS



The ST-100 temperature sensor includes a rugged, weatherproof housing and can be exposed to a wide range of environmental conditions, including submersion in water and burial in soil/porous media.



The ST-200 temperature sensor does not include the weatherproof housing and is designed for fast response measurements, or measurements of small samples and fragile surfaces.



The ST-110 thermistor temperature sensor is designed for use inside the Apogee fan-aspirated radiation shield, model TS-100.



The ST-150 PRT temperature sensor is an accurate and durable sensor for use in all applications, including air temperature measurements in the TS-100.



The ST-300 PRT temperature sensor is a highly accurate (1/10 DIN) and durable sensor for use in all applications, including for air temperature measurements in the TS-100.



A sensor's model number and serial number are located on a label near the pigtail lead wires. If you need the manufacturing date of your sensor, please contact Apogee Instruments with the serial number of your sensor.

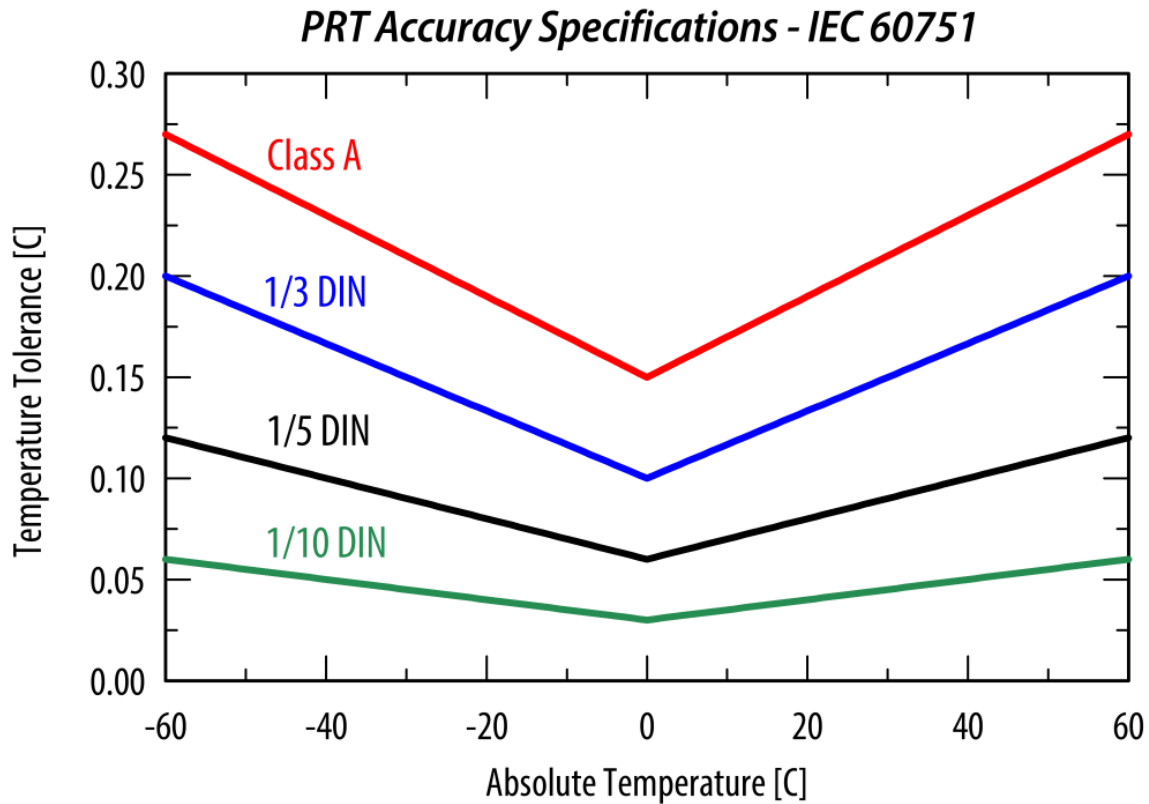
SPECIFICATIONS

| | ST-100 | ST-110 | ST-200 | ST-150 | ST-300 |
|--|---|--|---|---|--|
| Measurement Range | -60 to 80 C | | | | |
| Measurement Uncertainty | 0.1 C (from 0 to 70 C), 0.2 C (from -25 to 0 C), 0.4 C (from -50 to -25 C) | 0.1 C (from 0 to 70 C), 0.15 C (from -50 to 0 C) | 0.2 C (from 0 to 70 C), 0.4 C (from -50 to 0 C) | 0.1 C (from -40 to 60 C), Class A (see graph on next page) | 0.1 C (from -40 to 60 C), 1/10 DIN (see graph on next page) |
| Measurement Repeatability | less than 0.05 C | less than 0.01 C | less than 0.05 C | Less than 0.01 C | less than 0.01 C |
| Long-term Drift (Non-stability) | less than 0.02 C per year (when used in non-condensing environments where the annual average temperature is less than 30 C; continuously high temperatures or continuously humid environments increase drift rate) | | | less than 0.05 C per year | |
| Time Constant (time for detector signal to reach 63 % following a step change) | 32 s | 7 s | 2 s | 32 s | |
| Self-Heating | Less than 0.01 C (typical, assuming pulsed excitation of 2.5 V DC) | | | Less than 0.003 C (typical, assuming pulsed excitation of 2.1 V DC) | |
| Operating Environment | -60 to 80 C; 0 to 100 % relative humidity | | | | |
| Input Voltage Requirement | 2.5 V DC excitation (recommended, see OPERATION AND MEASUREMENT section) | | | Datalogger dependent | 2.1 V DC |
| Output Voltage Range | 0 to 2.5 V DC (assuming input excitation of 2.5 V DC) | | | Datalogger dependent | 16 to 27 mV DC (assuming input excitation of 2.1 V DC) |
| Current Draw | 0.1 mA DC at 70 C (maximum, assuming continuous input excitation of 2.5 V DC) | | | Datalogger dependent | 0.21 mA DC (maximum, assuming continuous input excitation of 2.1 V DC) |
| Dimension | 100 mm length, 6 mm diameter | 80 mm length, 4 mm diameter | 25 mm length, 1 mm diameter | 57.15 mm length, 3.18 mm diameter | |
| Mass | 60 g | | | 95 g | |
| Cable | 5 m of two conductor, shielded, twisted-pair wire; additional cable available in multiples of 5 m; TPR jacket (high water resistance, high UV stability, flexibility in cold conditions); pigtail lead wires | | | 5 m of four conductor, shielded, twisted-pair wire; additional cable available in multiples of 5 m; TPR jacket (high water resistance, high UV stability, flexibility in cold conditions); pigtail lead wires | |

Calibration Traceability

Apogee ST-100, ST-110, and ST-200 temperature sensors are not factory calibrated but come with a generic calibration (see Steinhart-Hart coefficients in OPERATION AND MEASUREMENT section). A custom calibration can be derived by comparing the temperature from the thermistor to a reference temperature measurement. Often, a simple offset can be used to make measured temperature match reference temperature.

Apogee ST-110, ST-150, and ST-300 temperature sensors are factory *verified* to ensure accuracy. Sensors are compared for absolute temperature against the mean of two reference PRTs in a constant temperature bath, over a range of approximately -35 to 60 C. The reference PRT calibrations are directly traceable to NIST.



Accuracy for multiple classifications of PRTs across a temperature range of -60 to 60 C. Temperature tolerance specifications (y axis) are defined by International Electrotechnical Commission (2017).

International Electrotechnical Commission. 2017. IEC 60751:2008. Industrial platinum resistance thermometers and platinum temperature sensors. International Electrotechnical Commission.
<https://webstore.iec.ch/publication/3400> (verified 10 Oct. 2017). [2017 is year accessed].

DEPLOYMENT AND INSTALLATION

Apogee ST Series temperature sensors are designed to be mounted inside solar radiation shields, such as the model TS-100 fan aspirated radiation shield (see picture below). ST-100, ST-150, and ST-300 sensors can also be buried in soil/porous media or submerged in water. ST-200 sensors have thin, flexible wires near the fine-wire thermistor and are less sensitive to breakage than similarly sized fine-wire thermocouples.

The temperature measurement returned by a temperature sensor is the temperature for the sensor itself and not that of the environment the sensor is in, unless the sensor is in thermal equilibrium with the environment. In order to get representative temperature measurements, ST series sensors must be in thermal contact with the medium of interest. Accurate air temperature measurement requires a radiation shield (see picture below) to minimize the effects of shortwave radiation absorption (causes warming; occurs during the day) and longwave radiation emission (causes cooling; occurs on clear nights) by the sensor. Proper ventilation is also required to ensure coupling and thermal equilibrium with air. Condensation on air temperature sensors can pose a problem because it is a source of latent heat that can warm the sensor. When the condensed water evaporates, it cools the sensor via removal of latent heat (evaporational cooling).

During installation of ST-100, ST-150, and ST-300 sensors in soil, care should be taken to minimize soil disturbance, which may potentially alter soil thermal properties.



Top left: SP-230 Heated Pyranometer

Center: TS-100 Fan Aspirated Radiation Shield

Right: RM Young 41303 Static Solar Radiation Shield.

OPERATION AND MEASUREMENT

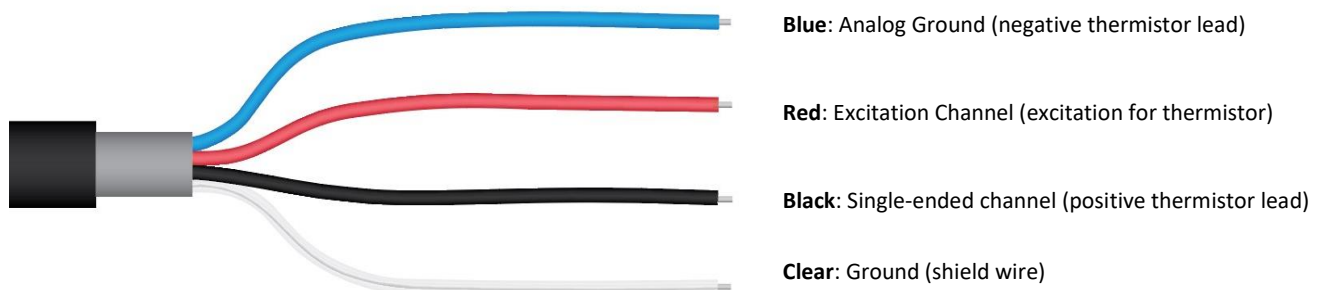
VERY IMPORTANT: Apogee changed all wiring colors of our bare-lead sensors in March 2018. To ensure proper connection to your data device, please note your serial number then use the appropriate wiring configuration below.

Wiring for ST-100 Serial Numbers 2725 and above, ST-110 Serial Numbers 2725 and above, and ST-200 Serial Numbers 1352 and above

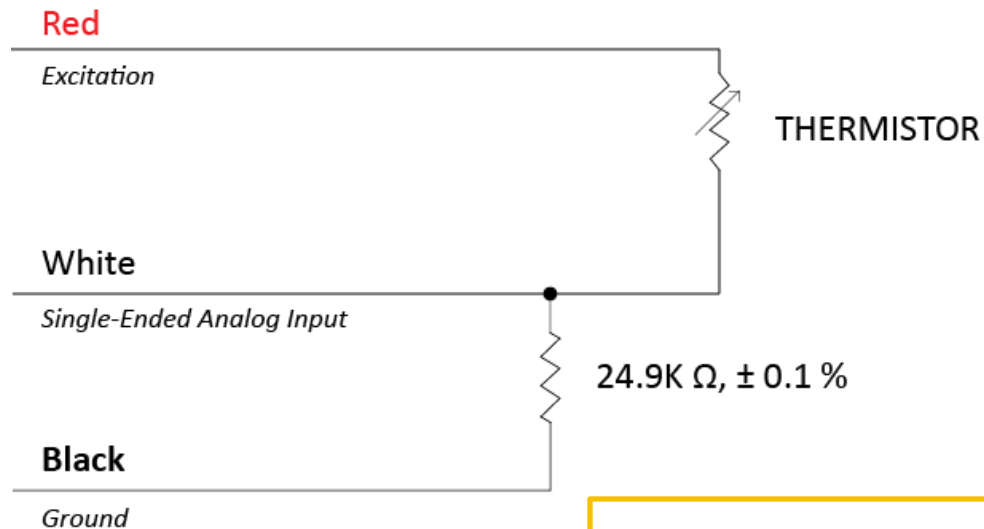


Wiring for ST-100 Serial Numbers range 0-2724, ST-110 Serial Numbers range 0-2724, and ST-200 Serial Numbers range 0-1351

Plug each wire into the appropriate data logger terminal following the illustrations below:



Measurement devices (e.g., datalogger, controller) do not measure resistance directly, but determine resistance from a half-bridge measurement, where an excitation voltage is input across the thermistor and an output voltage is measured across the bridge resistor.



NOTE: The wiring diagram above is based off the new wiring colors for serial numbers 2725 or 1352 and above.

An excitation voltage of 2.5 V DC is recommended to minimize self-heating and current drain, while still maintaining adequate measurement sensitivity (mV output from thermistor per C). However, other excitation voltages can be used. Decreasing the excitation voltage will decrease self-heating and current drain but will also decrease thermistor measurement sensitivity. Increasing the excitation voltage will increase thermistor measurement sensitivity but will also increase self-heating and current drain.

Conversion of Thermistor Resistance to Temperature

The thermistor is a resistive element, where resistance changes with temperature. Thermistor resistance (R_T , in Ω) is measured with a half-bridge measurement, requiring a known excitation voltage input (V_{EX}) and a measurement of output voltage (V_{OUT}):

$$R_T = 24900 \left(\frac{V_{EX}}{V_{OUT}} - 1 \right) \quad (1)$$

where 24900 is the resistance of the bridge resistor in Ω . From resistance, temperature (T_K , in Kelvin) is calculated with the Steinhart-Hart equation and thermistor specific coefficients:

$$T_K = \frac{1}{A + B \ln(R_T) + C(\ln(R_T))^3} \quad (2)$$

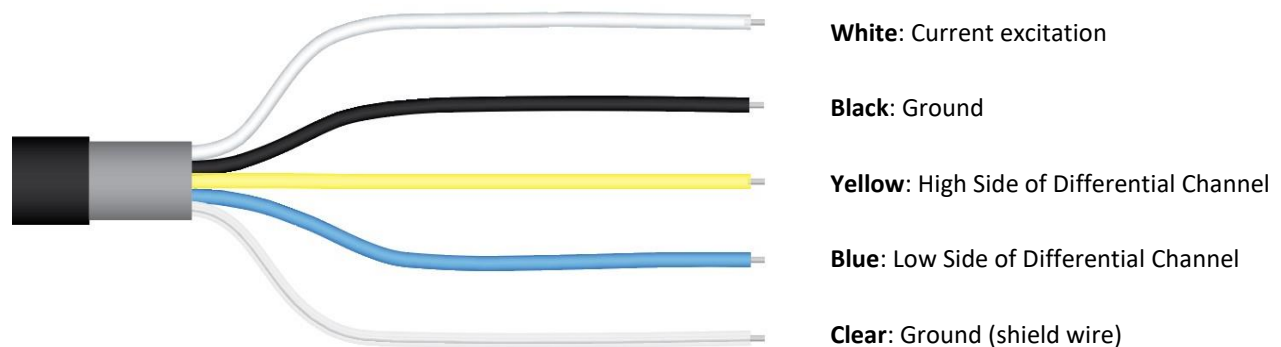
where $A = 1.129241 \times 10^{-3}$, $B = 2.341077 \times 10^{-4}$, and $C = 8.775468 \times 10^{-8}$ (Steinhart-Hart coefficients).

If desired, measured temperature in Kelvin can be converted to Celsius (T_C):

$$T_C = T_K - 273.15 \quad (3)$$

ST-150

The ST-150 does not include bridge resistors and therefore requires measurement with dataloggers or controllers that are capable of current excitation. Although the ST-150 can be used in a 2-wire or 3-wire measurement configuration, a 4-wire configuration is recommended for highest accuracy (4-wire measurement configuration eliminates the influence of lead wires). In the 4-wire configuration, an excitation current is applied across the PRT with two of the lead wires, voltage is measured across the other two lead wires using a differential measurement, and resistance of the PRT is calculated by dividing the measured voltage by the excitation current (Ohm's Law). Current does not flow in the wires where voltage is measured, so resistance of the lead wires does not influence the measurement. Temperature of the PRT is calculated from resistance using equations (2) and (3) on page 13. If a half-bridge measurement is desired, the same wiring and bridge resistors detailed below in the ST-300 section can be used to make the measurement.



Black *Ground*

BLUE *Low Side of Differential Channel*

YELLOW *High Side of Differential Channel*

WHITE *Current Excitation*

PRT

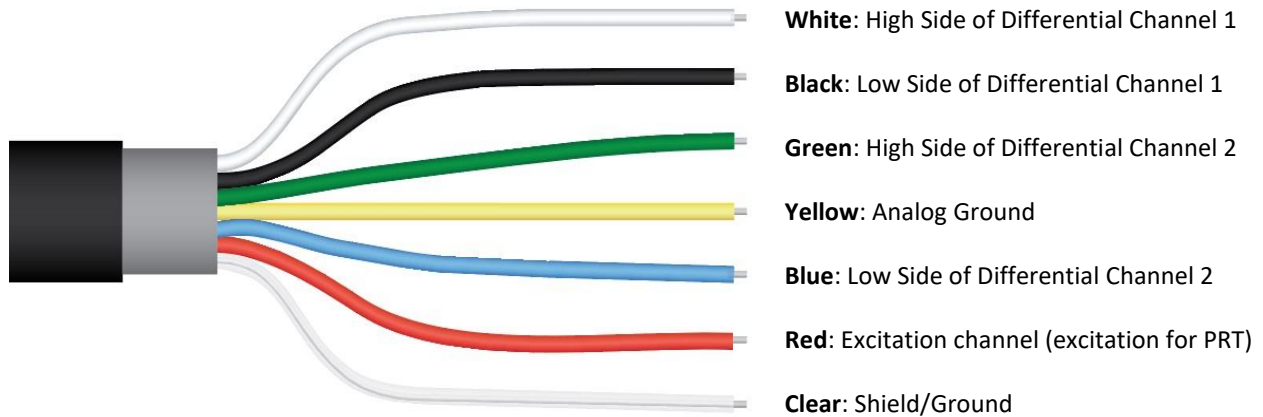
Note: as shown in the schematic, the 4-wire PRT can be directly measured. The black and blue wires are electrically connected to one side of the PRT while the yellow and white wires are electrically connected to the other side of the PRT.

ST-300 PRT

Connect the sensor to a measurement device (meter, datalogger, controller) capable of inputting 2.1 V DC, and measuring and displaying or recording a millivolt (mV) signal (an input measurement range of 16 to 27 mV is required to cover the entire temperature range of the sensor). In order to maximize measurement resolution and signal-to-noise ratio, the input range of the measurement device should closely match the output range of the thermistor.

VERY IMPORTANT: Apogee changed all wiring colors of our bare-lead sensors in March 2018. To ensure proper connection to your data device, please note your serial number then use the appropriate wiring configuration below.

Wiring for ST-300 Serial Numbers 1076 and above



Wiring for ST-300 Serial Numbers range 0-1075



Measurement of PRT resistance is very similar to measurement of thermistor resistance, where a half-bridge measurement is used. An excitation voltage is input across the bridge resistor and an output voltage is measured across the PRT.

Blue *Low Side of Differential Channel 2*

Yellow *Analog Ground*

Green *High Side of Differential Channel 2*

Black *Low Side of Differential Channel 1*

White *High Side of Differential Channel 1*

Red *PRT Excitation Channel*

$100 \Omega, \pm 0.01 \%$

$10 \text{ k}\Omega, \pm 0.01 \%$

PRT

NOTE: The wiring diagram below is based off the new wiring colors for serial numbers 1076 and above.

Note: as shown in the schematic, the 4-wire PRT can be directly measured without the bridge resistors. The blue and yellow wires are electrically connected to one side of the PRT while the green and black wires are electrically connected to the other side of the PRT.

An excitation voltage of 2.1 V DC is recommended to minimize current drain, while still maintaining an adequate voltage signal. However, other excitation voltages can be used. Decreasing the excitation voltage will decrease current drain but will also decrease output voltage. Increasing the excitation voltage will increase output voltage but will also increase current drain.

Conversion of PRT Resistance to Temperature

The PRT is a resistive element, where resistance changes with temperature. PRT resistance (R_{PRT} , in Ω) is measured with a half-bridge measurement, requiring a known excitation voltage input (V_{EX}) and a measurement of output voltage (V_{OUT}):

$$R_{\text{PRT}} = 100\Omega \frac{V_{\text{PRT}}}{V_{100\Omega}} \quad (1)$$

where 100Ω is resistance of the bridge resistor, $V_{100\Omega}$ is the voltage measured across the 100Ω bridge resistor, and V_{PRT} is the voltage measured across the PRT. From resistance, temperature (T_C , in Celsius) is calculated with:

$$\text{for } R_{\text{PRT}} / 100 < 1 \text{ (} T_C < 0 \text{)} \quad T_C = gK^4 + hK^3 + iK^2 + jK \quad (2)$$

$$\text{for } R_{\text{PRT}} / 100 \geq 1 \text{ (} T_C \geq 0 \text{)} \quad T_C = \frac{\sqrt{d\left(\frac{R_{\text{PRT}}}{100}\right) + e} - a}{f} \quad (3)$$

where $K = (R_{\text{PRT}} / 100) - 1$, $a = 3.9083 \times 10^{-3}$, $d = -2.3100000 \times 10^{-6}$, $e = 1.7584810 \times 10^{-5}$, $f = -1.1550000 \times 10^{-6}$, $g = 1.7909000$, $h = -2.9236300$, $i = 9.1455000$, and $j = 2.55819 \times 10^2$.

MAINTENANCE AND RECALIBRATION

When sensors are not in use, it is recommended that they be removed from the measurement environment, cleaned, and stored. ST series temperature sensors used to measure air temperature should be periodically cleaned to remove all dust and debris.

Apogee ST-100 temperature sensors are weatherproof and can be submerged in water or buried in soil/porous media. ST-110 sensors are weatherproof and designed for air temperature measurements inside radiation shields. ST-200 series sensors are weather resistant, but not weatherproof. When sensors are not in use, it is recommended that they be removed from the measurement environment, cleaned, and stored. ST series temperature sensors used to measure air temperature should be periodically cleaned to remove all dust and debris.

TROUBLESHOOTING AND CUSTOMER SUPPORT

Independent Verification of Functionality

Apogee ST Series thermistor temperature sensors yield a resistance proportional to temperature. A quick and easy check of thermistor/sensor functionality can be accomplished with an ohmmeter. Connect the lead wires of the ohmmeter to the red and white wires from the sensor. The resistance should read 10 k Ω (10,000 ohms) at 25 C. If sensor temperature is less than 25 C, resistance will be higher. If sensor temperature is greater than 25 C, resistance will be lower. Connect the lead wires of the ohmmeter to the white and black wires from the sensor. The resistance should read 24.9 k Ω and should not vary. Connect the lead wires of the ohmmeter to the red and black wires from the sensor. The resistance should be the sum of resistances measured across the red and white wires, and white and black wires (e.g., 10 k Ω plus 24.9 k Ω at 25 C).

Apogee ST-300 temperature sensors yield a resistance proportional to temperature. A quick and easy check of sensor functionality can be accomplished with an ohmmeter. Connect the lead wires of the ohmmeter to the blue/yellow and green/black wires from the sensor. The resistance should read 100 Ω (0.1 k Ω) at 0 C. If the sensor temperature is less than 0 C, the resistance will be lower. If the sensor temperature is greater than 0 C, the resistance will be higher. The blue and yellow wires are connected internally, without a resistor between them; continuity between blue and yellow wires indicates both wires are functional. Similarly, the green and black wires are connected internally, without a resistor between them; continuity between green and black wires indicates both wires are functional. Connect the lead wires of the ohmmeter to the green/black and white wires from the sensor. The resistance should read 100 Ω and should not vary. Connect the lead wires of the ohmmeter to the white and red wires from the sensor. The resistance should read 10 k Ω and should not vary. Connect the lead wires of the ohmmeter to the blue/yellow and red wires from the sensor. The resistance should be the sum of the resistances measured across the blue/yellow and green/black wires, green/black and white wires, and white and red wires (e.g., 100 Ω plus 100 Ω plus 10 k Ω at 0 C).

Compatible Measurement Devices (Dataloggers/Controllers/Meters)

Measurement of thermistor resistance requires an input excitation voltage, where 2.5 V DC is recommended. Measurement of ST-300 PRT resistance also requires an input excitation voltage, where 2.1 V DC is recommended. A compatible measurement device should have the capability to supply the necessary voltage.

The sensitivity (mV output from thermistor per C) of the temperature measurement varies with the excitation voltage and varies as a function of temperature. With an excitation voltage of 2.5 V DC, the sensitivity is lowest near the ends of the measurement range, -60 and 80 C. A compatible measurement device (e.g., datalogger or controller) should have resolution of at least 0.6 mV, in order to produce temperature resolution of less than 0.1 C across the entire temperature measurement range (less than 0.05 C from -35 to 45 C).

The sensitivity (mV output from PRT per C) of the temperature measurement from the ST-300 PRT is approximately constant across the entire measurement range. With an excitation voltage of 2.1 V DC, a compatible measurement device should have resolution of at least 0.008 mV, in order to produce temperature resolution of less than 0.1 C across the entire temperature measurement range.

An example datalogger program for Campbell Scientific dataloggers can be found on the Apogee webpage at <http://www.apogeeinstruments.com/content/Thermistor-Temperature-Sensor.CR1>.

Modifying Cable Length

When the sensor is connected to a measurement device with high input impedance, sensor output signals are not changed by splicing on additional cable in the field. Tests have shown that if the input impedance of the measurements device is 1 mega-ohm or higher then there is negligible effect on ST series temperature sensors, even after adding up to 100 m of cable. See Apogee webpage for details on how to extend sensor cable length (<http://www.apogeeinstruments.com/how-to-make-a-weatherproof-cable-splice/>). For cable extensions, shielded, twisted pair cable is recommended, in order to minimize electromagnetic interference. This is particularly important for long lead lengths in electromagnetically noisy environments.

The precision bridge resistor is located at the pigtail end of the ST-300 cable. Thus, the ST-300 temperature sensor cables should not be shortened, otherwise the bridge resistor will be removed.

RETURN AND WARRANTY POLICY

RETURN POLICY

Apogee Instruments will accept returns within 30 days of purchase as long as the product is in new condition (to be determined by Apogee). Returns are subject to a 10 % restocking fee.

WARRANTY POLICY

What is Covered

All products manufactured by Apogee Instruments are warranted to be free from defects in materials and craftsmanship for a period of four (4) years from the date of shipment from our factory. To be considered for warranty coverage an item must be evaluated by Apogee.

Products not manufactured by Apogee (spectroradiometers, chlorophyll content meters, EE08-SS probes) are covered for a period of one (1) year.

What is Not Covered

The customer is responsible for all costs associated with the removal, reinstallation, and shipping of suspected warranty items to our factory.

The warranty does not cover equipment that has been damaged due to the following conditions:

1. Improper installation, use, or abuse.
2. Operation of the instrument outside of its specified operating range.
3. Natural occurrences such as lightning, fire, etc.
4. Unauthorized modification.
5. Improper or unauthorized repair.

Please note that nominal accuracy drift is normal over time. Routine recalibration of sensors/meters is considered part of proper maintenance and is not covered under warranty.

Who is Covered

This warranty covers the original purchaser of the product or other party who may own it during the warranty period.

What Apogee Will Do

At no charge Apogee will:

1. Either repair or replace (at our discretion) the item under warranty.
2. Ship the item back to the customer by the carrier of our choice.

Different or expedited shipping methods will be at the customer's expense.

How To Return An Item

1. Please do not send any products back to Apogee Instruments until you have received a Return Merchandise Authorization (RMA) number from our technical support department by submitting an online RMA form at www.apogeeinstruments.com/tech-support-recalibration-repairs/. We will use your RMA number for tracking of the service item. Call (435) 245-8012 or email techsupport@apogeeinstruments.com with questions.
2. For warranty evaluations, send all RMA sensors and meters back in the following condition: Clean the sensor's exterior and cord. Do not modify the sensors or wires, including splicing, cutting wire leads, etc. If a connector has been attached to the cable end, please include the mating connector – otherwise the sensor connector will be removed in order to complete the repair/recalibration. **Note:** *When sending back sensors for routine calibration that have Apogee's standard stainless-steel connectors, you only need to send the sensor with the 30 cm section of cable and one-half of the connector. We have mating connectors at our factory that can be used for calibrating the sensor.*
3. Please write the RMA number on the outside of the shipping container.
4. Return the item with freight pre-paid and fully insured to our factory address shown below. We are not responsible for any costs associated with the transportation of products across international borders.

Apogee Instruments, Inc.
721 West 1800 North Logan, UT
84321, USA

5. Upon receipt, Apogee Instruments will determine the cause of failure. If the product is found to be defective in terms of operation to the published specifications due to a failure of product materials or craftsmanship, Apogee Instruments will repair or replace the items free of charge. If it is determined that your product is not covered under warranty, you will be informed and given an estimated repair/replacement cost.

PRODUCTS BEYOND THE WARRANTY PERIOD

For issues with sensors beyond the warranty period, please contact Apogee at techsupport@apogeeinstruments.com to discuss repair or replacement options.

OTHER TERMS

The available remedy of defects under this warranty is for the repair or replacement of the original product, and Apogee Instruments is not responsible for any direct, indirect, incidental, or consequential damages, including but not limited to loss of income, loss of revenue, loss of profit, loss of data, loss of wages, loss of time, loss of sales, accrual of debts or expenses, injury to personal property, or injury to any person or any other type of damage or loss.

This limited warranty and any disputes arising out of or in connection with this limited warranty ("Disputes") shall be governed by the laws of the State of Utah, USA, excluding conflicts of law principles and excluding the Convention for the International Sale of Goods. The courts located in the State of Utah, USA, shall have exclusive jurisdiction over any Disputes.

This limited warranty gives you specific legal rights, and you may also have other rights, which vary from state to state and jurisdiction to jurisdiction, and which shall not be affected by this limited warranty. This warranty extends only to you and cannot be transferred or assigned. If any provision of this limited warranty is unlawful, void, or unenforceable, that provision shall be deemed severable and shall not affect any remaining provisions. In case of any inconsistency between the English and other versions of this limited warranty, the English version shall prevail.

This warranty cannot be changed, assumed, or amended by any other person or agreement

APOGEE INSTRUMENTS, INC. | 721 WEST 1800 NORTH, LOGAN, UTAH 84321, USA
 TEL: (435) 792-4700 | FAX: (435) 787-8268 | WEB: APOGEEINSTRUMENTS.COM